

TERMS AND CONDITIONS FOR AFFINITY TANZANIA SAFARIS

All bookings are made with Affinity Tanzania Safaris. By booking a tour / safari with Affinity Tanzania Safaris, the client agrees with its terms and conditions.

DEPOSIT AND PAYMENTS:

If not otherwise agreed with the client, the tour/safari price is payable as follows:

A **35%** deposit is required to secure the booking, this deposit forms part of the payment for the tour/safari and shall be offset to the total amount charged to the client.

The outstanding balance of the tour/safari price is payable four (4) weeks before your arrival in Tanzania.

Clients booking within six (6) weeks to the start of the tour/safari are required to pay a full amount of the total invoice.

NB: Availability is Current and Subject to change once a Quote has been sent.

CANCELLATIONS:

Payment for the tour/safari is a fundamental part of the tour's/safari's income and contributes to the overall costs of running costs, staffing, administration, taxes, etc. As a company will have incurred the majority of its costs before the tour/safari starts, we need to impose cancellation charges to cover these costs.

Cancellations **MUST** be made by email to us. Cancellations shall **ONLY** be effective from the date of receipt of the cancellation by email. In case of a booking cancellation, Affinity Tanzania Safaris shall retain the full **35%** deposit made.

If a booking is cancelled, the client is subjected to a cancellation fee as follows:

4 Weeks prior to departure — 35% Cancellation Fees

4 — 2 Weeks prior to departure — 50% Cancellation Fees

2 — 1 Weeks prior to departure — 75% Cancellation Fees

Less than 1 Week prior to departure — 100% Cancellation Fees

All cancellations must be in writing and be made by the person who submitted the original booking. Cancellations should be sent to the company's email which is

info@affinitysafaris.com

Once the tour/safari has started no refund for any unused portion or part of the tour/safari or services to be provided will be refunded. If there is need to make changes or adjustments to the tour/safari, this will be entirely at your own expense and liability. You will also need to communicate in writing to the company your reasons the last minute changes or adjustments.

CANCELLATION BY THE COMPANY:

We will only cancel the contract if circumstances are beyond our control. Such circumstances include, but are not limited to, civil or political unrest, terrorism, natural disasters, or other force majeure circumstances. In an unlikely event that such circumstances arise, we will contact the client immediately and offer you the choice of equivalent services or a full refund of all the monies paid. No additional compensation will be paid over and above the total sum received from you.