

ALL WHEELS EXPERIENCE - TERMS AND CONDITIONS

1. Booking and Payment Terms

- **Deposit:** A non-refundable deposit of 20% is required at the time of booking to secure your reservation. This deposit applies only to bookings made at least six (6) weeks before the arrival date.
- **Balance Payment:** The remaining balance must be paid no later than thirty (30) days before the arrival date.
- **Late Bookings:** For bookings made less than six (6) weeks before the arrival date, full payment is required at the time of booking.

2. Accommodation

- **Standard of Accommodation:** We strive to book the accommodations requested by our clients. However, if your preferred options are fully booked, All Wheels Experience reserves the right to book alternative accommodations of similar standards and locations.
- **Changes to Accommodation:** In the event of unforeseen circumstances, such as overbooking, natural disasters, or other factors beyond our control, All Wheels Experience will arrange for comparable accommodations.

3. Cancellation Policy

- **Cancellation by the Client:**
 - Cancellations made more than thirty (30) days before the arrival date will result in the forfeiture of the deposit.
 - Cancellations made within thirty (30) days of the arrival date will result in a 100% cancellation fee.
- **Cancellation by All Wheels Experience:**
 - In rare cases, we may need to cancel a booking due to circumstances beyond our control. In such cases, clients will receive a full refund or the option to reschedule their trip.

4. Itinerary Changes

- **Client-Initiated Changes:** Any changes to the itinerary requested by the client after booking may incur additional costs. All Wheels Experience will do its best to accommodate these changes.
- **Company-Initiated Changes:** We reserve the right to make changes to the itinerary due to factors such as weather conditions, park regulations, or safety concerns. Clients will be informed as soon as possible.

5. Travel Insurance

- **Requirement:** All clients are strongly advised to purchase comprehensive travel insurance that covers trip cancellations, medical expenses, personal injury, and loss or theft of personal belongings.

6. Liability

- **Client Responsibility:** Clients are responsible for ensuring they have valid passports, visas, and any required vaccinations.
- **Company Liability:** All Wheels Experience will not be held liable for any loss, injury, or damage sustained by clients during the trip, except where such loss, injury, or damage is caused by the company's negligence.

7. Health and Safety

- **Health Requirements:** Clients should ensure they are in good health and physically capable of participating in the activities included in the itinerary.
- **Safety Precautions:** All Wheels Experience takes safety seriously and will provide guidance and instructions to ensure a safe and enjoyable experience.

8. Force Majeure

- All Wheels Experience shall not be liable for any delay or failure in the performance of any part of the agreement due to circumstances beyond our control, including but not limited to natural disasters, war, strikes, or government actions.

9. Governing Law

- These terms and conditions are governed by the laws of Tanzania. Any disputes arising from this agreement will be subject to the exclusive jurisdiction of the Tanzanian courts.

10. Acceptance of Terms

- By making a booking with All Wheels Experience, clients acknowledge that they have read, understood, and agreed to these Terms and Conditions.