



## ***TERMS AND CONDITIONS***

### **PAYMENT PROCEDURE**

Upon confirmation, 50 % of the total cost payable. The balance of 50 %, 60 days prior to the commencement of your trip. At the time of confirmation, if your departure date is less than 60 days, then the total cost shall be paid.

### **CANCELLATION POLICY**

1. Up to 75 days prior to your arrival, 25 % of the total cost will be forfeited as cancellation fees.
2. Should cancellation be received in less than 75 day prior to your arrival, 50 % of the total cost would be levied as cancellation charge.
- 3 Cancellation received in less than 60 days prior to your arrival would attract 100 % of total paid as cancellation fee.
4. Payment for Gorilla Permits is non refundable.

### **AGE**

We do not accept any consent from an individual below the edge of 18 years. We also recommend that before travel, the traveler checks if the activities are age appropriate. For example **Gorilla Trekking** is not available for those below the age of 15 years.

### **EXTRA COSTS**

We do not include international airfare, excess baggage charges, the cost of visas, vaccinations, medication gratifies, alcoholic drinks, personal items, phone, calls and medical insurance.