



Booking confirmation and payments

To confirm a booking a 25% non-refundable deposit should be paid. The final payment (100%) should be paid 60 days prior to the arrival.

Payments should be made in US Dollars into our Tanzanian Bank account. The invoice with the payment details will be send per email when you have let us know you want to make a booking.

Accommodations

The described accommodations in our itinerary's are subject to availability and we can't guarantee anything until an official booking is made. When you let us know you want to make a booking we will make a provisional booking with the accommodations which will turn into a confirmed booking after we have received your deposit.

Fees National Parks and Game Reserves

When the Tanzanian government decides to increase the rates of the National Parks and Game Reserves, we will have to pass this change in fees to our customer. This will also apply when the invoice has been partially or completely paid.

The currently fees are:

Arusha National Park: \$ 35 per person per 24 hours, Lake Manyara National Park: \$ 35 per person per 24 hours, Tarangire National Park: \$ 35 per person per 24 hours, Serengeti National Park: \$ 50 per person per 24 hours, Mikumi National Park: \$ 20 per person per 24 hours, Ruaha National Park: \$ 20 per person per 24 hours, Ngorongoro Conservation Area: \$ 50 per person per 24 hours, Ngorongoro Crater: \$ 200 per car per 24 hours, Selous Game Reserve: \$ 75 per person per 24 hours, Kilimanjaro National Park: \$ 60 per person per 24 hours

Cancellation policy

Cancellation 60 days prior to arrival will result in a loss of the 25% of deposit.

In case of cancellation between 60 days and 3 days prior to arrival, Makasa will refund 25% of the 100% payment made.



No refund is made in case of cancellation within 3 days of arrival or in case of non-arrival without cancellation.

Loss, damage, theft, personal injury

Makasa is not responsible for loss/ damage / theft of personal belongings, personal injury or death. For this Makasa cannot be held liable. We recommend a good travel insurance.

Disputes

Any dispute about reservations, payments or complaints should be made in writing to Makasa within 7 days or will be deemed to have not occurred.

More information

Please feel free to contact us if you have any questions.

Website: <http://www.makasatanzania.com/>

Email: info@makasatanzania.com

Telephone number: +255 (0) 767 453 454

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