

Terms & Conditions

Terms of Payment

A deposit of 50 to 60% is required at the time of booking. The balance is due on arrival before commencement of the tour program. If the reservation is made within 45 days of departure the whole amount must be paid at the time of confirmation. Deposits are payable through swift wire transfers from your bank to ours. Details for transfer are provided when you are ready to confirm your booking.

Cancellation must be notified in writing and will take effect the day it is received by Destinations Kenya Safari.

The following penalties will apply

- Cancellation more than 60 days prior to your travel - forfeit deposit
- Cancellation between 30 and 60 days - 50% of land cost
- Cancellation within 30 days - no refund on land cost

No refund is available for cancellations after commencement of tour arrangements or on any services not used.

General Booking Conditions

Payment by visa card attracts a 5% bank surcharge

Liability

Travel poses risks. You are therefore advised to take adequate insurance cover as we accept no responsibility for any personal illness, injury, delays loss or damages from any cause whatsoever. We and our agents act only as agents of the passenger in all matters relating to safaris. The appropriate law of the country dictates our liability to passengers.

Rates

Rates include all expenses in connection with ground transport for the itinerary set out; all entry fees, hotel accommodation, full board, table hotel meals, launch and how trips as applicable. Not included are personal expenses such as beverages, laundry and tips.

Special Groups

Please contact us for Travel / Safari Agents Commissions
Special Group / Student rates available on request.

(A) Kenya Budget Safaris

- * Guaranteed window seat and access to photographic roof hatch in specially-equipped, custom built safari bus driven by accomplished driver-guides
- * All game drives.
- * Full board accommodation in best lodges / hotels / Camps.
- * All game park entrance fees
- * Services of experienced driver guides

(B) Camping Safaris

- * Transport in a luxury 9 sitter mini-bus
- * Guaranteed window seat
- * Services of an experienced driver / Guide
- * All camping equipment except sleeping bags
- * All camping and game park entrance fees
- * 3 meals a day prepared by our expert safari cook.

Not Included

Tips, laundry, drinks, personal insurance, and items of personal nature.

Incentive Travel

Many people dream of visiting East Africa.
If you are looking for the perfect incentive travel option for your employees, affiliates or partners, why not let their dreams come true and offer them an African safari?
Putting together the perfect safari package to suit any individual needs and interests couldn't be any easier. With our world of safari options, you'll be spoilt for choice.

Photography

Film is available at most game lodges, even in remote areas, but stocks are usually small and of the common sizes and brands. Nairobi and Mombasa have supplies of the most normal types of film. For game and bird photography a telephoto lens of 200-300mm is strongly recommended. Twin lenses reflex cameras are generally impractical. It is wise to equip yourself with plenty of batteries, ultra-violet filter and lenses hood as these are seldom available when on Safari.
Visitors are advised that it is an offence to photograph Kenya's head of state, military installations, policemen in uniforms, etc. As a general rule elsewhere, visitors are strongly advised to seek permission before taking any photographs.

Accomodations

Whenever possible we book rooms with private bathrooms on the basis of two persons sharing a double room. Single rooms are available at supplementary cost but neither single room nor rooms with private bath can be guaranteed especially within the national parks and game reserves. Hotels and Camps, where mentioned, are named as an indication of category and rooms may be reserved at similar hotels.

Security

In keeping with many tourist centres worldwide, visitors are advised not to leave any valuables in their hotel room when they go out, but to make use of the safe deposit boxes which are available at most hotels and lodges. As in all major cities, it is advisable to avoid back streets at night (especially alone); in fact is it much safer to avoid night walking altogether and use taxis or self-drive hire cars instead. Kenya has an excellent police force and most hotels have experienced security personnel and caring doormen.

Visa And Passport

A valid passport is required for all foreigners entering Kenya, Tanzania and Uganda. Visa requirements vary according too country of origin. Most nationality however, require visa to enter Kenya, Tanzania and Uganda. We advise that you check with the nearest Consulate of Kenya, Tanzania or Uganda, if traveling to the respective country. Visa can be processed at the airports upon arrival but this can be very slow. We therefore advise clients to purchase them from their countries of origin before traveling.

Vaccinations

A yellow fever and Cholera vaccination certificate is required in Kenya if visitors are arriving from a country where these diseases are present. Yellow fever certificate is required in Tanzania regardless of country of origin. We advise that all clients seek advice from their doctors when planning to travel. Malaria prophylaxis is recommended.

Currency

Kenyan currency is based on the decimal system. The unit of currency is the Shilling divided into 100 cents. Visitors are advised to check currency exchange rates regularly. Banks give slightly better rates of exchange than hotels. It is a serious offense to deface or knowingly damage Kenyan currency. Visitors are strongly advised to avoid street dealers and to transact all currency dealings through official dealers.

Banking

Nairobi, Mombasa and most other principal centers in Kenya have banks with Bureau de Change. Banking hours are from 9 a.m. to 2 p.m. Monday to Friday, though some open between 9 a.m. and 11 a.m. on the first and last Saturday of each month. Banks at Jomo Kenyatta and Moi International Airports operate a 24-hour service.