

TERMS AND CONDITIONS

Bookings

1. 100% settlement of all flight tickets (if any)
2. 25% deposit is required on confirmation of all land services
3. 100% of payment is due 45 days prior to commencement of services.

Tentative reservations held by The Wilderness Society, with by no means of a guarantee such as a deposit, may be cancelled by The Wilderness Society on written notice to the guest, in order to accommodate other bookings.

In the event of The Wilderness Society reserving flight tickets for travel, The Wilderness Society requires payment in full for the cost of the ticket, plus 20% on the balance of services indicated on the invoice, in order that we may issue air tickets (cost of tickets are not confirmed until issued).

Payments can be made directly into The Wilderness Society's bank account (details can be found at the bottom of our invoice).

In the event that The Wilderness Society receives a new reservation request for the same period as is being held, The Wilderness Society reserves the right to request the release of your space, or alternatively the required 25% non-refundable deposit to be paid to The Wilderness Society within 7 days to confirm the reservation.

The Wilderness Society reserves the right to cancel all services booked by The Wilderness Society should full payment not be received 45 days prior to arrival.

For last-minute bookings, The Wilderness Society will allow 5 days from time of confirmation until payment reaches us before we will cancel any services booked.

All foreign transactions will now incur an extra handling fee over and above the bank's usual exchange rates, which will be charged to your account by your bank. Kindly confirm with your bank to determine if this will affect you or not.

Rates are published as per person, unless otherwise specified. All pricing is indicative and subject to exchange rate fluctuations.

All transactions will be processed in euro (EUR).

Banking details below:

Grazimate (Pty) Ltd (t/a The Wilderness Society)

Bank: Standard Bank

Branch: 220 Main Rd, Sea Point, Cape Town

Swift Code / BIC: SBZA ZA JJ

Branch Code: 024109

Account Number: 421423137

Alternatively payments can be done to our sister company in Italy

TR SRL

Bank: Banco Popolare

Branch: Corso Italia 52, 20025 Legnano (MI)

IBAN: IT98E050342020000000000459

Swift Code: BAPPIT21E94

Disclaimer

The purpose of TWS travel advice is to provide information and views to help our customers form their own judgements about travelling to a particular country. While every care is taken in preparing the travel advice pages, TWS does not assume any responsibility, including legal responsibility, to those who read the travel advice and who may choose to take it into account when making any decisions relating to a particular country.

TWS cannot accept liability for injury, loss or damage arising in any respect of any statement contained in this website.

Where a map is displayed, users should note that this map has been designed for briefing purposes only and it should not be used for determining the precise location of places or features. The map should not be considered an authority on the delimitation of international boundaries or on the spelling of place and feature names.

The **rates** quoted are subject to change without prior warning if there are any increases in bed levies, park fees, fuel, sales tax or VAT, third-party services or any other circumstances beyond our control in the countries featured in this quote/booking.

All guests must take out comprehensive **travel insurance** covering them for personal effects, personal accident, medical and emergency travel expenses, cancellation and curtailment.

The **airfare** and airport tax quoted are current and subject to change without prior warning should the airline impose an increase in rates for any reason. The airfare quoted is based on the lowest class of fare available at the time of quoting and is subject to seats being available in that class at the time of booking. Should the class not be available at the time of booking, the next applicable fare will be booked, and amended costs advised accordingly. Please note that fares may increase between the time of booking, time of payment, and the ticket being issued.

The Wilderness Society cannot be held responsible should airlines discontinue flights on certain routings or change scheduled timetables resulting in missed connections etc. Should an amendment in a routing or itinerary be necessary, we will re-quote you accordingly.

To comply with international insurance requirements, all **airline tickets** must clearly show the passenger's title, full name and surname (as indicated in your passport). As this applies to both scheduled and charter flights, we would be grateful if you could provide us with this information as soon as possible.

Check-in for domestic departures is one hour prior to departure and for international departures the check-in is two hours prior to flight departure. Late check-in may result in your reservation being cancelled.

Due to recent international events, many airlines/airports have extended the check-in times of both domestic and international flights. It is essential to ensure that guests adhere to these times. Please confirm prior to departure. Please ensure you are aware of this as late check-in may result in your reservation being cancelled.

It is of utmost importance that you thoroughly check your visa requirements before your intended date of travel, as The Wilderness Society cannot be held responsible should the necessary **visa requirements** not be fulfilled. Border officials in some countries are not in a position to issue visas on the spot, hence the need for obtaining visas in advance. Both the cost, currency, accepted method of payment, and type of visa (i.e., single, double or multiple entry) should be checked in advance to avoid any inconveniences and delays when entering countries or crossing borders. This is of particular importance as some countries change their visa requirements with little or no warning.

It is recommended that you travel with at least 2 blank **passport** pages per country visited. Please ensure that your passport is valid for a minimum of 6 months after your date of travel.

It is very important that you take precautions against **malaria** prior to the commencement of your holiday. We recommend you contact your pharmacist/travel advisory clinic for advice regarding the recommended prophylactic.

Please be aware that any scheduled or **charter flights** booked may involve multiple stops en route before reaching your final destination.

All dietary requirements can be catered for. When making your reservation, please advise us of any specific **dietary requirements** that you may have and these will be communicated to the respective lodge/establishment. Should you have any additional dietary requirements, such as kosher meals, it is likely that these will incur additional costs (often these meals are specially flown in). Two weeks prior notice is required for kosher meals.

Gratuities: tipping is at the guest's discretion. The lodge manager, guide or management of the establishment will be able to assist you with guidelines.

Preferred **clothing** whilst on safari: we recommend light cotton tops and trousers/shorts. The best colours to wear are khaki, beige and white. Light cotton, long sleeved clothing is recommended for game drives. Please ensure that you pack warm clothing if you are travelling in the winter months as temperatures do drop dramatically at times. A lightweight jacket is recommended for early morning and evening.

Privacy Policy

We Do Not Share Information With Others

The Wilderness Society does not share, sell, or trade email addresses, telephone numbers, information collected as part of a survey or specific details about you and your household.

The Wilderness Society does not release your credit card or financial information with any other companies or organizations except to process your credit card for your The Wilderness Society adventure.

The Wilderness Society does not share any past or current client names and postal addresses with any other companies or organizations.