



Liyu Ethiopia Tour and Travel Agent Plc

Terms and conditions

A deposit payment is required in order to confirm your booking.

On confirmation, please pay a minimum deposit of 20% in order that we can confirm the bookings and pay the required deposits ourselves. (This could be more depending on the type of trip and deposits we are required to make on your behalf.) The 10% payment is non-refundable.

7 days before the trip starts, we require an 80% deposit to be paid into our account.

If you have time at the start of your trip to come by our office on a working day, we may be able to accept the final payment on arrival.

Cancellations of confirmed bookings by the client(s) due to personal circumstances after signing the tour agreement up to 30 days prior to departure are subject to a cancellation fee of 10% of the total tour price.

Cancellations received 20 days up to 15 days before the commencement of the tour require 15% of the total tour price to be paid. In the event of cancellations made 10 days or more prior to the start of the tour, Liyu Ethiopia Tour will require 50% of the total tour cost in addition to any advance payments made (for domestic flights, hotels, and cars, for example), which these third parties will not refund.

Cancellations received in less than 5 days will be subject to full payment (100%). If, after the commencement of the tour, the tour has to be stopped at an early stage because of the personal circumstances of the client, Liyu Ethiopia Tour cannot guarantee any refund but will do its best to refund expenses that have not yet been paid.

If one or more clients cancel a tour and the remaining clients want to let the tour continue, the price will be adapted for the remaining clients, and those who have cancelled will pay the above-written cancellation fee(s). If the remaining clients don't agree with the new tour price, Liyu Ethiopia Tour is not obligated to conduct the tour. **CANCELLATIONS DONE BY THE CLIENT(S) OR BY THE LIYU ETHIOPIA TOUR IN CASE OF NATURAL CALAMITIES, POLITICAL UNREST, OR WAR:** the same conditions as mentioned above. We strongly recommend that our clients obtain cancellation insurance.



For further information and reservation please
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