



KANUTH ADVENTURE SAFARI LTD

Terms & Conditions

Please read our term and condition carefully before you confirm your safari booking with us.

Accommodation

Based on two persons sharing a twin room. Single rooms are available at a supplementary rate and are subject to availability. Hotels, lodges and tented camps are named as an indication of category and rooms may be reserved at similar establishments.

Kanuth Adventure Safaris reserves the right to substitute accommodations with similar accommodation of the same category and standard.

Transportation

Depend on the number of participants and the route, buses, safari Land rover/cruisers, coaches, saloon cars, four-wheel drive vehicle will be provided. In case of car break down the rescue vehicle will be supply as soon as possible. All driver-guides speak English and some are multilingual. The right is reserved to employ sub- contractors.

No vehicle may be driven by a client participant at any time.

Tour price

The tour price include all expenses connection with ground transportation for the specified itineraries; all park entry fees, lodges, accommodations and camping on safaris, excursion trips as applicable.

Tour price does not include items of personal nature such as; **tips, laundry, telephone calls, airline tickets, entry visas, Airport departure tax and driver-guide tips.**

Booking conditions

Booking is considered confirmed upon receipt of 20% deposit for camping safari or 50% for lodge safari or hotel reservations, on our bank account. Only the amount actually arrived on our bank account shall be considered as paid (money transfer costs are to be paid for by the client). The remaining balance must be paid in cash before start of your safaris.

Changes In Prices:

Rates quoted are correct at the time given and are subject to change without notice. Kanuth Adventure Safaris reserves the right to charge surcharges due to unavoidable circumstances beyond our control such as inflation, revised taxation or other fees. Such surcharges will be notified in writing and must be paid within 14 days of notification, making due allowance for normal transmission of funds. Non-payment may be construed as an act of cancellation and subject to the conditions of cancellation.

Cancellation after Booking

All cancellations must be made in writing (email is faster!). Telephone cancellations will not be considered valid. The date of the cancellation will be the date shown the email was sent, but for posted cancellations, the date of cancellation will be the date the letter is received, not the date it may be postmarked.

Cancellations Conditions:

- No cancellations or notifications of reduced numbers booked are accepted by phone. Only written notifications are considered valid. Written notifications include email (from original e-mail of the correspondent clients).
- No cancellations or notifications are considered valid unless reconfirmed cancelled in written form with Kanuth Adventure Safaris.
- No-shows are considered cancelled at the date of your first expected arrival.

-No refunds shall be given for:

- lost travel time or necessary substitution of facilities, especially by virtue of force majeure
- Itineraries necessarily amended after departure, especially by virtue of force majeure

For circumstances beyond The Company's control which necessitate alternative arrangements being made to ensure safety and/or further participation of enjoyment.

- If the participant does not appear for any accommodation, service or excursion without first notifying The Company in writing.
- If the participant leaves after the safari has commenced.
- You may also be responsible for any fees imposed by hotels, airlines etc., that are over and above your land arrangements, due to your cancellation of your original date bookings.

Cancellation Charges:

Up to nine weeks before departure: 20%:

Eight weeks before departure: 50% of the safari cost

Six weeks before departure: 65% of the safari cost

Four weeks and below before departure: 100% of the safari cost

Alteration

We reserve the right to alter arrangements or cancel the operation of a schedule should it be necessary for reasons beyond our control. It is essential to understand that in Africa, local conditions are not always predictable and such occurrences as border closure, poor road conditions etc. can and do from time to time cause delays, frustrations and diversions from the planned route. We will do our best to minimize inconveniences but cannot accept responsibility

for matters which are clearly beyond our control. Kanuth Adventure also reserves the right to accept or retain any person as a member of any expedition at any time, in which case an equitable amount will be refunded.

Late booking

No hotel or lodge reservation will be done before receipt of a down payment. In case of late bookings, it is possible that by the time a down payment is received; one or more hotels/lodges might be full booked. We then try to find a room in another hotel or lodge. The price of the itinerary will be adjusted accordingly.

Travel Documentation

You are responsible for ALL your travel documents and vaccinations, which must be current and correct. Kanuth Adventure Safaris shall not be responsible for any delay, interruption, or cancellation resulting from participant failure in this regard.

Liability

The Company and its agents act only as agents of the passengers in all matters relating to hotel accommodations, tours, transport etc. and shall not be liable for injury, delays, loss or damage in any manner.

- Kanuth Adventure Safaris liability to passengers carried in its own vehicles is governed by the laws of the country in which the safari takes place and no other country.
- All claims are subject to the jurisdiction of the courts of the country in which the action arises.
- Kanuth Adventure Safaris reserves the right to employ sub-contractors for all or part of the services. In the event of such right the terms of this will apply.
- Whilst every care is taken, the company cannot be held responsible for lost or damage of baggage.
- Baggage and other insurance are therefore strongly recommended to clients against risk.

Complaints

If you have cause to complain whilst on holiday you must bring it to the attention of the guide or other local representative who will do their best to rectify the situation. It is unreasonable to take no action whilst on holiday and to complain upon return.

Rate

All rates are based on cost prevailing at the time publication on the price list and are subject to change without notice.