



Terms and Conditions:

Prices:

Prices include all expenses as outlined in the itineraries provided to the client.

Prices may change as the itinerary changes but the client will be informed accordingly.

Bookings:

A deposit of 50% of the cost of the safari shall be required for any booking not later than 30 days before the date of the safari.

Payments:

All safaris must be fully paid for before commencement of the safari.

Safari Orientations:

Unless a safari is private, clients will share the safari facilities with others. Clients are therefore advised to be kind and accommodate one another.

Change in Itineraries:

The sequence of itineraries is normally adhered to but the company reserves the right to make alterations occasioned by weather, road works, high season, hotel availability, high season congestion and other unforeseen circumstances.

Any aberrations made by the company will be communicated to the client.

Any alterations made by the client should be done prior to commencement of the safari in the office.

The company shall not be liable for any complain arising out of changes made between the client and the safari guide out of the office.

Refunds:

There are no refunds after a safari has been completed successfully in accordance with the itinerary provided.

Cancellation:

In case a booking is cancelled, the following cancellation fees shall apply:

No show- 100%

1-7 days- 75%

7-14 days- 50%

14+ days- 25%

Liability:

The company liability to passengers carried in vehicles for transfer, excursions and tours is governed by the laws of Kenya and all claims are subject to the Courts of Kenya. Whilst, care take all necessary precautions are taken, the company shall not be held accountable or liable for any loss or damage to personal property. Clients are therefore advised to arrange for relevant insurance.

Sub Contract:

The company reserves the right to subcontract any part of the full safari and in the event of such sub-contract all the above terms shall apply.

Insurance:

All guests should take out comprehensive insurance cover when paying their confirmation deposit, to cover them for cancellation, curtailment, medical expenses, personal baggage, emergency evacuation back home and money.

Client's Name:

Date:

Signature:

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