



Anastasia's Africa

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West Hollywood, CA 90069
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Email info@AnastasiasAfrica.com
CA Sellers ID #2017 857-10

Page 1

ACKNOWLEDGEMENT OF SERVICES & GENERAL TERMS & CONDITIONS

Please carefully read the following terms and conditions of your trip. They limit our liability and that of the air carriers providing your trip arrangements. In addition, they outline the conditions under which your trip will operate. Payment of deposit represents an acceptance by the purchaser of the terms and conditions as follows. **Your signature is required for all final documents to be released for your trip.**

I have read and accept the terms and conditions pages 1-7 under which my trip will operate. Signature of the purchaser is required.

Signature of Purchaser

Date

HOW TO BOOK:

Reservations: Should be made well in advance as some lodges, camps and hotels are limited in size, and sell out well in advance due to seasons. To assure your first choice of accommodation, an early reservation is essential.

Deposits:

Planning Fee: A \$500-1,000.00 "Planning Fee" for the planning and implementation stage of the tailor made safari is required to go beyond the initial proposals. *The Planning fee will be credited toward final payment. It can be applied to a journey with Anastasia's Africa for up to a year from payment of the fee. In the event that you opt, for whatever reason to abandon the journey or book through another source, the planning fee then becomes fully non-refundable and covers the company's time and work.

Rates: Includes 4% service fee -- if you wish to pay by wire transfer or money order you are eligible for a 4% cash discount. Final payment may be made by check as long as there is time for payment to clear before the due date.

Reservation/Confirmation Deposit: In addition to the Planning Fee, a deposit equal to 40% of your total trip cost is required to firm space upon your acceptance of your tailor made safari. If departure date is within 90 days, full payment will be required in lieu of deposit.

CANCELLATIONS CONDITIONS AND CHARGES:

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Page 2

Normal Cancellation Fees

In addition to your non-refundable planning fee (if applied):

- a) 20% of total trip cost is forfeited for cancellations made up to 91 days or more prior to departure.*
- b) 25% of total trip cost is forfeited for cancellations made between 90 days to 66 days or more prior to departure.*
- c) 50% of total trip cost is forfeited for cancellations made between 65 and 31 days prior to departure.*
- d) 100% of total trip cost is forfeited for cancellations made 30 days or less prior to departure.

***Plus applicable third party charges. Some costs ie. Gorilla permits are fully non-refundable upon receipt.**

Air Terms:

Names must be exactly as on passport. Additionally security rules require date of birth of every passenger. As most tickets are special fared, tickets penalties apply.

In some instances, lost and/or unused airline tickets are not refundable or replaceable.

Air change fees:

If the fare allows changes before departure and the tickets can be reissued by Anastasia's Africa, there will be a minimum reissue fee of \$350.00 or more.

If the fare allows changes before departure and the air carrier has to re-ticket the fees will be based on airline carrier's charges

If the fare allows cancellation before departure the fees will be based on airline carrier's charges.

Cancellation after departure/no show/are fully non-refundable.

For your airfare the following rules apply to your internal air:

100pct cancellation will result in a minimum 25pct cancellation penalty or more. Changes are permitted only 4 days or more prior to the originally scheduled flight date and time and changes will be assessed a \$25.00 change fee plus a \$50 reissue fee per person*.

***Plus applicable third party charges.**

Reconfirmation of Flights:

Due to constant schedule changes it is the responsibility of the passenger to reconfirm all flights at least 72 hours prior to departure.

Published airfares cannot be guaranteed until ticketed.

** due to constant changes in departure taxes**

** verify tax amounts before sending final payment **

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Page 3

Fare quotes on air tickets are not guaranteed until reservation booked and payment received

WE STRONGLY RECOMMEND "TRIP CANCELLATION" INSURANCE. Medical insurance is required to participate in all journeys to Africa.

INCLUDED IN SAFARI PRICE:

Accommodations: As specified in the itinerary, or similar, will be provided in hotels, lodges camps based on two persons sharing a room with private bath or shower. The right is reserved to substitute hotels, camps, and lodges when necessary.

Single Accommodations: are at an additional cost, and typically a single room supplement will be charged.

Meals: are provided as specified in each program.

(B)=Full American Breakfast, (L) =Table d'hôte lunch, (D) =Table d'hôte dinner.

Transfers: between airports, rail stations and hotels are provided, when specified, throughout with two pieces of luggage per person.

Sightseeing: as specified in each itinerary in the most modern and comfortable transportation equipment available within the area of Africa you are travelling with English speaking drivers/guides.

Airline Baggage Allowance: Airline Baggage Allowance guidelines and limits with regard to number of pieces, linear measurements and weight vary according to domestic U.S., international and internal African carriers. Please check with the air carriers in your itinerary as the allowances can change. On small chartered flights within Africa, strict luggage restrictions apply; details are provided in the safari documents.

Baggage: On a flying safari, you will be permitted one soft-sided bag, which should weigh between 25 and 44 lbs., depending on type of aircraft and destination. Your final documents will advise the appropriate weight limit. Excess baggage should be stored at passenger's expense. Luggage and personal effects are at the owner's risk throughout their journey.

Research, Communication Cost, Planning: Safari planning, preparation, marketing and operational costs ARE included in the safari price. These prices are based on tariffs, taxes and rates of exchange in effect at the time of printing. Anastasia's Africa reserves the right to increase prices due to fluctuations in tariffs, taxes or foreign rates of exchange.

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Page 4

Revisions To Itinerary: A fee of \$100 will be charged for a revision to a confirmed itinerary.

Late Booking Fee: A fee for additional communications and expedited mail costs will be charged when applicable.

NOT INCLUDED:

LAND ONLY prices do not include airfares, costs of obtaining passports, visas, inoculations, excess baggage charges, all items of a personal nature such as drinks, laundry, telephone calls and cables, meals not specified in the itinerary, personal and baggage insurance, local airport taxes and tips to waiters, hotel staff, game rangers and sightseeing drivers and guides.

Gratuities: Tips to safari guides, waiters, hotel staff, baggage handling and game rangers are not included and are at the safari participant's discretion.

Air Travel Taxes: Taxes and fees imposed by governments and other authorities are NOT included in the air fares quoted and may include SEPT 11TH SECURITY FEE of \$2.50 per passenger per flight segment (maximum \$5 one-way / \$10 roundtrip), PASSENGER FACILITY FEE (PFC's) of up to \$16 per passenger, FEDERAL DOMESTIC FLIGHT SEGMENT FEE of up to \$3.30 per passenger per flight segment, US or INTERNATIONAL DEPARTURE AND ARRIVAL CHARGES may apply, depending on the itinerary. Taxes are subject to change until the time of purchase.

Refunds: will not be made for occasional missed meals or services, or for any absence from the safari of less than 4 consecutive days, or for hotel accommodations not utilized. Applications for refunds must be made in writing to Anastasia's Africa, Inc., within 30 days of safari termination.

Visa/Inoculations: Visa and immunization requirements vary from country to country and up-to-date information should be obtained from your local health department and consulate. Visas are required for most areas in the safari and this information may be obtained from your local consulates.

Important Note: Safari arrangements are intended for persons of reasonably good health and without physical disabilities which would create a hazard either for the passenger or other passengers. Safaris and travel within Africa could contain rugged terrain, bumpy drives caused by non-paved roads, potholes, off road driving including through rivers and streams, and driving in 4 wheel drive vehicles. Walking commonly involves climbing on steps as well as rocky and uneven areas and walkways. By forwarding deposit for passage, the passenger certifies that he or she does not have any physical disability that might create a hazard for themselves or other safari participants and can participate in the activities stated above. Anastasia's Africa, Inc., reserves the right to decline to accept or retain any person as a safari participant should such person's health or mental condition impede the operation of the safari.

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Page 5

Responsibility: Anastasia's Africa, Inc., West Hollywood, California, your travel agent, outfitters, operators of the safaris and/or subcontractors of services act only as agents for the supplier in regards to travel, whether by plane, car, motor coach, ship or railroad and assume no liability for injury, damage, loss, accident, delay or irregularity, which may be occasioned either by reason or defect of any vehicle, act of war, insurrection, revolt or other civil uprising, other military action, strikes or any Act of God occurring in either the country of origin, destination or through passage, or for any reason whatsoever, or through the acts or default of any company or persons engaged in arrangements of the safari.

In the wilderness and safari areas of Africa, wildlife are free and such wildlife experiences unfold naturally and are not orchestrated for the tourists. There is no guarantee in the wild and the possibility exists of fluctuations of nature regarding wildlife viewing, timing, locations of animals, temperatures, weather, wildlife movements, fluctuations in normal weather patterns, climate changes, changes in water levels, cold or hot spells, droughts, rain, varied migrations and animal viewing in various parts of the African continent, or islands off of Africa. Anastasia's Africa, Inc., West Hollywood, California, your travel agent, outfitters, operators of the safaris and/or subcontractors of services are not liable for natural fluctuations that affect weather and wildlife viewing in various parts of the African continent, or islands off Africa. By forwarding deposit for passage, the passenger acknowledges they are aware of the nature fluctuations in Africa.

Timing of services in Africa can be variable and unpredictable. All start and end times, length of services, as well as number of hours it takes to drive, fly or walk while traveling from point to point and/or while viewing wildlife or sightseeing in Africa can fluctuate greatly dependant on road and other local conditions, animal patterns, other natural occurrences, schedule necessities, weather, safety concerns, etc. which are determined on the spot and cannot be predicted ahead of time. Thus all timing given in documents prior to departure are variable and subject to change during the course of travel. Local operators, camps, hoteliers, guides, pilots, drivers will update passengers during the course of the trip. Anastasia's Africa, Inc., West Hollywood, California, your travel agent, outfitters, operators of the safaris and/or subcontractors of services are not liable for fluctuations timing. By forwarding deposit for passage, the passenger acknowledges they are aware of the likelihood of timing fluctuations in Africa.

When in Africa phone service is always spotty. One cannot ever expect all North American cell phones to work in Africa and specifically in undeveloped and wilderness areas. Some phones may work while others don't. One must plan for the possibility of being out of contact for part or all of the African journey. Additionally, an international calling plan should be set up for all the countries you are visiting if you wish to call from your personal cell phone, however all calls and call charges are responsibility of the passenger. The nature of the destination is that there are places where one will simply be out of contact. There is WIFI only at a very small number of camps in Africa and there may be a cost incurred. Additionally North American cell phones which receive emails or access the internet and social networks to upload updates and photos could be subject to very high charges in Africa for receiving data and web access to your phone. All emails and internet costs are the responsibility of the passenger. Check with your carrier. It is recommended that either your data should be turned off completely throughout your

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Page 6

entire trip or a special data plan should be set up with your provider in preparation for your trip. Without these arrangements, it would not be uncommon to get a bill for hundreds to thousands of dollars, depending on the length of your trip. Even if the data is turned on one time in Africa, all emails will download. Even with a data plan, it is recommended that you turn your phone to a plain text setting and block all images from being downloaded.

Bringing Satellite phones may not be allowed in all countries or require extensive paperwork and approvals far in advance of travel. Anastasia's Africa, Inc., West Hollywood, California, your travel agent, outfitters, operators of the safaris and/or subcontractors of services are not liable for communication differences in Africa. By forwarding deposit for passage, the passenger acknowledges they are aware of these communication differences in Africa.

Safari accommodations vary greatly within Africa, and also from accommodation in other countries, often being located in very remote and undeveloped areas, as well as having more rustic amenities including toilets, showers, beds, lighting, variations in food, often include outdoor and communal dining, etc. Anastasia's Africa, Inc., West Hollywood, California, your travel agent, outfitters, operators of the safaris and/or subcontractors of services are not liable for accommodation differences in Africa. By forwarding deposit for passage, the passenger acknowledges they are aware of these accommodation differences in Africa.

Anastasia's Africa, Inc., West Hollywood, California, your travel agent, outfitters, operators of the safaris and/or subcontractors of services cannot accept any responsibility for losses or additional expenses due to delay or changes in schedules or other causes. All such losses or expenses will be the responsibility of the member of the safari, as the rates provided are for the arrangements only at the time stated. The right is reserved to make any adjustments to the itinerary and the right is reserved to cancel any safari prior to departure. Anastasia's Africa, Inc., may not be held responsible for any loss or damage to luggage, before, during or after the safari program. Payment of your deposit shall be deemed to be consent to the above conditions.

Airline Responsibility Clause: The airlines concerned are not to be held responsible for any act, omission or event during the time the passengers are not aboard their conveyance. The passenger contract in use by the airlines concerned when issued, shall constitute the sole contract between the airline and the purchaser of the ticket. Prices are based on tariffs in effect as of August 1, 2012/13, inclusive of fuel surcharges and other airline charges and are subject to change without notice until the time of purchase.

DISCLOSURE NOTICE:

Please be aware that during your participation in an Anastasia's Africa, Inc. safari, certain risks and dangers may arise including, but not limited to, the hazards of traveling in undeveloped areas, travel by boat, train, automobile, aircraft or other means of conveyance, the forces of nature, political unrest and accident or illness in remote regions without means of rapid evacuation or medical facilities. Also be

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Page 7

aware and clearly understand that Anastasia's Africa, Inc. will not have liability regarding provision of medical care or the adequacy of any care that may be rendered. You are voluntarily participating in these activities with the knowledge of the dangers involved and hereby agree to accept any risks.

AS LAWFUL CONSIDERATION for the agreement with Anastasia's Africa, Inc. to participate in such trips and activities you hereby agree that you will not make a claim against Anastasia's Africa, Inc., or sue for bodily injury, emotional trauma, death and/or property damage, however caused, as a result of your participation in the safari. You therefore release Anastasia's Africa, Inc. and its employees from any and all claims, known or unknown, arising from your participation in a safari.

This release of Liability and Assumption of Risk agreement as well as Acknowledgement of Services is entered into on behalf of all members of your family including minors accompanying you. This agreement is binding on your heirs, legal representatives and assigns. If any portion of this agreement is unenforceable, the remaining portions shall remain in full force and effect. Any litigation involving this contract, any of our brochures or your trip can be brought only in courts of competent jurisdiction in the state of California and California law will be applicable to any disputes, which arise out of your trip.

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Wire Transfer Bank Reference Information:

Beneficiary

Travel Management Co.

Address

Bank

Address Bank

Account number

Routing number

Bank

SwiftCode

IATA

Telephone

Accounting Department

Telephone

Fax

email

The Corniche Group Inc.

Corniche Travel

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