



Erimpala Safaris – Terms & Conditions

1. Booking & Confirmation; A booking is confirmed upon receipt of a deposit of 30% of the total tour cost. The balance must be paid at least 30 days before the start of the safari. For bookings made less than 30 days before travel, full payment is required immediately.

2. Payment Methods; Payments can be made by bank transfer or credit card. All bank charges must be borne by the client. Prices are quoted in USD (\$) unless otherwise stated.

3. Cancellations & Refunds; Cancellations must be made in writing. - 60+ days before departure – full refund less bank fees. - 30–59 days – 50% refund. - Less than 30 days – no refund. Erimpala Safaris reserves the right to deduct any non-refundable costs already paid to suppliers.

4. Tour Alterations; Erimpala Safaris reserves the right to modify or re-route an itinerary due to unforeseen circumstances such as weather, park closures, or safety concerns. Equivalent alternatives will be provided where possible.

5. Responsibilities & Liability; While every effort is made to ensure safety and satisfaction, Erimpala Safaris shall not be held liable for injury, loss, or damage during the safari. Clients are advised to have adequate travel and medical insurance.

6. Travel Documents; It is the traveler's responsibility to ensure they have a valid passport, visa, and vaccinations required for travel in Tanzania.

7. Insurance; All clients are required to carry personal travel insurance covering medical emergencies, cancellation, and personal belongings.

8. Complaints; Any complaint must be reported to the tour leader or company representative immediately to allow for prompt resolution. Written complaints must be submitted within 14 days after the tour.

9. Governing Law; All bookings with Erimpala Safaris are subject to Tanzanian law, and any disputes shall be handled within Tanzanian jurisdiction.