



Terms and Conditions

1. Booking and Confirmation

All bookings are subject to availability at the time of reservation. A booking will only be confirmed once a deposit payment has been received and written confirmation has been issued by Emika Expedition. By confirming a booking, the client agrees to these terms and conditions.

2. Payment Policy

A deposit of 30%-50% of the total tour cost is required to secure a booking. The remaining balance must be paid at least 30 days before arrival unless otherwise agreed. Bookings made within 30 days of travel require full payment at the time of booking.

3. Cancellation Policy

More than 45 days before travel: Deposit refundable less administrative fees. 30-45 days before travel: 50% of total safari cost charged. 15-29 days before travel: 75% of total safari cost charged. Less than 14 days before travel: 100% cancellation fee.

4. Amendments

Any changes to a confirmed booking such as dates, accommodation, or itinerary are subject to availability and may incur additional charges.

5. Client Responsibilities

Clients must ensure they have a valid passport, visas where required, appropriate travel insurance, and required health or vaccination documentation.

6. Travel Insurance

Comprehensive travel insurance is strongly recommended for all travelers to cover medical emergencies, cancellations, delays, and loss of personal belongings.

7. Liability

Emika Expedition acts only as an agent for accommodation providers, airlines, transport companies, and other service providers. The company shall not be liable for injury, loss, delay, or damage caused by third parties or circumstances beyond its control.

8. Changes to Itinerary

Emika Expedition reserves the right to alter itineraries, accommodation, or transportation arrangements due to operational requirements, weather conditions, or unforeseen circumstances. Alternative arrangements of equal standard will be provided where possible.

9. Force Majeure

The company shall not be responsible for cancellations or changes caused by events beyond its control including natural disasters, political unrest, pandemics, strikes, or government restrictions.

10. Complaints

Any complaints should be reported immediately during the trip so that the issue can be addressed. If unresolved, complaints must be submitted in writing within 14 days after completion of the tour.

11. Governing Law

These terms and conditions are governed by the laws of Kenya.