



DUME AFRICA TRAILS LTD TERMS & CONDITIONS

CANCELLATION

All cancellations of confirmed reservations are subject to a \$200 per person administrative fee. Additionally, clients are subject to any cancellation fees assessed by the purveyors of services including hotels or airlines used in the itinerary. Cancellations 90 days or more prior to departure will receive full refund minus the \$200 per person administrative fee. 60-89 days will be subject to loss of deposit (30% trip price). 30-59 days will be subject to loss of 50% of program price. 29 days or less will be subject to 100% of program price.

INSURANCE

Dume Africa Trails strongly recommend the purchase of trip cancellation insurance, which is available for coverage of expenses in conjunction with cancellation due to illness or accident. Baggage insurance is also recommended. In the event that you must cancel your participation in a travel program, trip cancellation insurance may be the only source of reimbursement.

PASSPORTS AND VISAS

Valid passports are required for travel to most destinations. Check with the appropriate consulate or embassy for the latest visa requirements.

BAGGAGE

Prices include two pieces of baggage per person. Weight restrictions may apply on internal flights. Baggage and personal effects are at owner's risk throughout the travel program. Check with the airline for other baggage restrictions applicable to international flights.

CHANGES

Prices are based on current rates of exchange, tariffs and taxes. Dume Africa Trails reserve the right to increase tour prices to cover increased costs, tariffs and taxes, and to reflect fluctuations in foreign exchange markets. Dume Africa Trails also reserve the right to withdraw a tour or any part of it to make such alterations in the itinerary or with the tour inclusions as it deems necessary or desirable and to pass on to tour members any expenditures or losses caused by delays or events beyond its control. Itineraries and arranged sightseeing are subject to change at any time due to unforeseen circumstances or circumstances beyond Dume Africa Trails control. Every effort will be made to operate tours as planned, but alterations may occur after the final itinerary has been issued.

PROMOTIONAL PHOTOGRAPHY

Dume Africa Trails reserve the right to take photographs during the operation of any program or part thereof and to use them for promotional purposes. By booking a reservation with Dume Africa Trails, program members agree to allow their images to be used in such photographs. Program members who prefer that their images not be used are asked to identify themselves to their travel program escort at the beginning of their program.

CLAIMS AND REFUNDS

Refunds are not made for any missed services. For verifiable claims to be considered, they must be received in writing within 15 days of the termination of the program and

accompanied by supporting documentation and/or a statement from the Operating Company verifying the claim. Any adjustment considered will be based on the actual price of the services involved and not on a per diem basis. Adjustments will not be made for unused sightseeing trips or meals. We will not accept any liability for any claims that are not received within 15 days of the termination of your travel program. All claims for days missed while travelling should be made in writing within 15 days of the termination of the program.

AIR TRANSPORTATION

Dume Africa Trails will not accept any responsibility for mistakes or errors in airfare bookings made by independent third parties. It is up to the traveler to ensure the correct arrival and departure flight information from the tour start and end cities.

LIMITS ON RESPONSIBILITY

Dume Africa Trails, its employees, officers, directors, successors, agents and assigns, does not own or operate any entity which is to or does provide goods or services for your trip. It purchases transportation (by aircraft, coach, train, vessel or otherwise), hotel and other lodging accommodations, restaurant, ground handling and other services from various independent suppliers (including from time to time other affiliated Dume Africa Trails companies). All such persons and entities are independent contractors. As a result Dume Africa Trails is not liable for any negligent or willful act of any such person or entity or of any third person.

Dume Africa Trails, acts solely as agents for the client with respect to all transportation, hotel and other tour arrangements. In that capacity, Dume Africa Trails exercises all reasonable care possible to ensure the traveler's safety and satisfaction, but, Dume Africa Trails neither assumes nor bears any responsibility or liability for any injury, death, damage, loss, accident, delay, or irregularity arising in connection with the services of any airplane, train, ship, automobile, motor coach, carriage, or other conveyance, or the actions of any third-party involved in carrying the traveler or in affecting these tours. Dume Africa Trails is not responsible for damages, additional expenses, or any other losses due to cancellation, delay or other changes in air or other services, sickness, weather, strike, war, civil disturbances, acts or threats of terrorism, travel warnings or bans, termination or suspension of war risks or other carrier insurance, quarantine, acts of God or other causes beyond its control. All such losses must be borne by the traveler, and tour rates

provide for arrangements only for the time stated. Dume Africa Trails is not responsible for delays, changes or cancellation costs due to incorrect, incomplete or expired traveler documents. In the event of cancellation, delay or rescheduling mandated by any of the aforesaid causes beyond Dume Africa Trails' control, the passenger shall have the option of accepting in lieu of the original tour such rescheduled tour or other substituted tour(s) as may be offered, or else, receiving a refund of as much of such advance tour expenditures as Dume Africa Trails can recover on the traveler's behalf from carriers, third-party tour vendors, etc., but, Dume Africa Trails shall not have any obligation or liability to the traveler beyond the foregoing. Dume Africa Trails reserves the right to make alterations to the tours itinerary and to substitute hotels, vehicles, ships, or activities if this is required. Dume Africa Trails reserves the right to cancel, delay, or reschedule any tour prior to departure, and, so long as this is not due to any of the aforesaid causes beyond our control, the passenger shall be entitled to a full refund of all monies paid to that point if he/she so desires, less any non-refundable deposits or uncollectible expenses incurred.

In addition and without limitation, Dume Africa Trails is not responsible for any injury, loss, death, inconvenience, delay or damage to personal property in connection with the provision of any goods or services whether resulting from but not limited to acts of God or force majeure, illness, disease, acts of war, civil unrest, insurrection or revolt, animals, strikes or

other labor activities, criminal or terrorist activities of any kind, overbooking or downgrading of services, food poisoning, mechanical or other failure of aircraft or other means of transportation or for failure of any transportation mechanism to arrive or depart on time.

Risks: There are certain inherent risks in adventure travel of the type involved here. These include, but are not limited to, hiking, walking safaris, climbing injuries and altitude sickness, and in all trips dangers of animals, inaccessibility to medical attention and difficulty in evacuation from remote locations in the case of a medical emergency. Passenger assumes all such risks with regard to these possibilities.

Travel Advisories/Warnings: It is the responsibility of The Traveler to become informed about the most current travel advisories and warnings by referring to the U. S. State Department's travel website at www.travel.state.gov/ or by phone at 1-888-407- 4747. In the event of an active State Department Travel Warning against travel to the specific destination location(s) of the trip, should The Traveler still choose to travel, notwithstanding any travel advisory or warning, The Traveler assumes all risk of personal injury, death or property damage that may arise out of the events like those advised or warned against.

Travelers Representations: The Traveler represents that neither he nor she nor anyone traveling with him or her has any physical or other condition or disability that could create a hazard to him or herself or other members of the tour. Dume Africa Trails reserves the right to decline to accept anyone on a trip. Dume Africa Trails reserves the right to remove from the trip, at his or her sole expense, anyone whose condition is such that he or she could create a hazard to him or others, or otherwise impact the enjoyment of other passengers on the trip.