

AFRICAN ADVENTURE SAFARIS

Booking conditions

There are no hidden costs on our tours. The tours are pretty much all inclusive except for flights, visas, drinks, extra activities and gratuities as well as the odd restaurant meal and road-side snack as stipulated.

In order to book a tour, please fill in our booking form- one form per person. Print, sign and scan it, and then email it back to us. Next, you will get an invoice from us. The booking will only become legally binding once you have paid your deposit. We will send you an invoice indicating the dates when payment is due.

We will require a **non-refundable payment of 30 %** of the tour price in order to guarantee your reservation. The full tour price has to be paid 3 months before tour departure (exceptions apply for last minute bookings).

Should a booking be cancelled by a client due to unforeseen circumstances the tour will be charged as follows in order to cover our real costs (we strongly advise to get travel cancellation insurance):

2-3 months before departure 60 %

1-2 months before departure 80 %

0-30 days before departure 100 %

You are welcome to find a replacement at no charge, in which case the full tour price including the deposit, but excluding the cost of internal flights where applicable, will be transferred into the new client's name.

It is advisable to get a travel insurance that covers you in the event of cancellation or curtailment.

If for any reason a participant ends a tour early or does not make use of a service

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that has been included in the price of any scheduled tour, tailor-made tour or tour extension, no refund for this unused portion or service will be made.

Should it be inevitable for African Adventure Safaris to cancel a tour due to so-called Acts of God, e. g. natural catastrophes, political unrest, violent conflicts, military coups and the like in order to guarantee the clients' and our own safety, we will keep such amount of the paid tour price as is necessary to cover our real costs. In close dialogue with our clients, we will try to run the tour in a different region, given it is feasible and everyone is consenting.

African Adventure Safaris furthermore reserves the right to substitute your tour leader due to unforeseen circumstances. This cannot be held as grounds for participant cancellation or refund.

African Adventure Safaris also reserves the right to cancel the participation of any tour participant based on unacceptable or disruptive conduct.

Our rates are based on two people sharing a tent or room. Please indicate in case you would prefer your own room. We will accommodate you if we can and charge you a single supplement.

All tours will run with a minimum of 6 and a maximum of 9 to 10 people unless otherwise stipulated. Should the minimum number of people not be available, the tour will be cancelled from our side and all deposits refunded in full.

On all of our safaris we make use of various local operators depending on the countries visited.

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Health

A comprehensive travel health insurance is compulsory and you should arrange such in your country of origin. Please provide us with the details of your insurance company, especially their emergency phone numbers, prior to departure.

In the unlikely event that medical assistance and rescue be needed on this tour African Adventure Safaris shall make every effort to expedite this but shall not be responsible for the costs incurred, this is the responsibility of the client.

Please also check with your physician whether your vaccinations are up to date. If you are travelling from a yellow fever risk area, then a yellow fever vaccination card is obligatory. Malaria precautions are advisable for the whole of Madagascar, which is classified as a high risk area, and other countries. Please check the current recommendations and regulations which might change over time.

Luggage

A detailed packing list will be provided upon booking.

You will need a sleeping bag, pillow and towel on all tours.

Please note that the maximum luggage allowance on our tours is 15 kg. It is advisable to pack your gear dust-and waterproof in a barrel expedition bag not exceeding a volume of 85 l. A small daypack is advisable for excursions.

Currency

In Tanzania, Botswana, Zimbabwe, Namibia and Madagascar, local currency can be obtained at ATMs in towns using a Visa or Master Credit Card. Should you wish to bring US Dollars as handy cash, make sure some denominations are small

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for markets and souvenir shopping, but in East Africa, bigger notes attract a better exchange rate. US dollar notes must be dated 2006 or later as older notes will not be accepted by banks in East Africa. In Zimbabwe, the local currency is the US Dollar, which is available at ATMs. Should you wish to bring emergency cash with you to Madagascar, the Euro would be the handiest currency.

Nature of the trip

To fully enjoy our tours you should keep an open, flexible and inquisitive mentality. Conditions in Africa are not comparable to your home country and can cause unforeseen detours, delays, changes in the itinerary and other inconveniences that are out of our hands. It is essential to be respectful and to keep your humour at all times, even to appreciate the differences between home and your host country and regard them as interesting experiences. The degree of satisfaction you feel at the end of the day will largely depend on your capacity to enjoy yourself. If you'd rather be entertained and spoilt during your holiday, then our tours are not for you. If you, however, come with a spirit of adventure and curiosity, then this trip can be one in a lifetime!

On our tours we concentrate on the off-the-beaten-track destinations where few people venture. Every effort will be made to make your safari as comfortable as possible, but remember that much of the experience is dependent on you, your mindset and ability to tolerate conditions that are different from home.

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Group tours

Our tours are full participation tours meaning all individuals in the group will be expected to help with all aspects of the safari, for example cooking, washing dishes, setting up camp or packing of luggage. We will work as a team in order to ensure that everybody has a great trip.

Group Size and Age

Our groups are small international groups ensuring low impact and maximum enjoyment. Remember that a big part of the safari is to experience it as a group, which can be very rewarding. Numerous clients of past trips are still in touch with each other or even good friends. A certain level of tolerance of other – maybe very different – people is nevertheless necessary.

All ages are welcome on our tours, but the nature of our tours requires a certain level of fitness, activity and a youthful outlook on life. Age is a mindset and all you really need is an open mind and a toothbrush!