

African Encounter

BOOKING TERMS & CONDITIONS

The following conditions form part of the Client's contract with African Encounter, and herewith referred to as the Company. The signatory of the booking form accepts these contract terms on behalf of everyone named in the booking or added subsequently, and the words "the Client" and/or "you" in these conditions should be construed accordingly.

VALIDITY

The above quote is based on pricing information currently available and may change prior to finalisation of the itinerary. The above arrangements are also subject to availability at the time of booking, major fluctuations in exchange rates, and any other unforeseen changes that are beyond the control of our company.

PROVISIONAL BOOKING & CONFIRMATIONS

Bookings will be held as provisional until we are in receipt of a 25% non- refundable deposit.

PAYMENT

Full payment must be received by this office 60 days prior to the departure date of the safari unless otherwise arranged and confirmed in writing by ourselves.

CANCELLATION

For cancellations made outside 60 days prior to the departure date a charge of 25% of the total cost of the safari will apply i.e. the 25% non-refundable deposit that has been received by this office will be retained in full. For cancellations made 60 days or less prior to the departure date of the safari a charge of 100% of the total cost of the safari will apply i.e. full payment will be retained by this office. These cancellation conditions should be covered by the client's travel insurance.

Accommodation which forms part of the Client's booking may only be used by the persons named on the booking form. Sub-letting is not permitted.

The Company shall not be held responsible or pay compensation where Force Majeure occurs, where Force Majeure means any unusual and unforeseeable circumstances beyond the Company's control, the consequences of which neither the Company nor its suppliers could avoid, including but not limited to war, riot, civil strife, terrorist activity, industrial dispute, natural or nuclear disaster, fire, flood, adverse weather conditions or the threat of any of these.

FLIGHT SCHEDULE CHANGES

Please note that we do not take responsibility for misconnections caused by unexpected flight changes.

LIABILITY

Any safari is potentially hazardous and it is essential that all lawful directions and advice of the safari operator and/or guides be followed. African Encounter will accept no responsibility for any illness, accident or loss whatsoever incurred in the course of the safari or for any expense from such illness, accident or loss.

ALTERATION OF SAFARIS

African Encounter reserves the right to withdraw any safari, eliminate any feature or alter the itinerary, should local conditions necessitate. In such cases equivalent value substitutes will be offered or proportional refunds on the total safari price may be made.

INSURANCE

We strongly advise that all travellers take out comprehensive travel insurance. This should be done prior to, or at the time of confirmation. All clients should be fully insured against accident, all medical eventualities and cancellation.

African Encounter cannot be held responsible for loss or damage to baggage and personal effects, this should be covered by the client's insurance policy.

Please note that insurance premiums are non-refundable. Should one or more member(s) of a party cancel it may increase the per person holiday price of those still travelling.

GENERAL

Any general information provided concerning passport, visa and health requirements are subject to change and the Client is responsible for checking current requirements before departure. It is the Client's responsibility to ensure that he complies with all applicable requirements and takes with him all documents required for his holiday. The Company will not be liable for any failure by the Client to discharge these responsibilities and the Client will have to reimburse the Company for any costs it incurs as a result of such failure on the part of the Client.

Payment Details

1. By Deposit into our A\$ bank account:

Bank – Westpac

Branch: 35 Horton Street, Port Macquarie, NSW 2444, Australia

Name of Account: African Encounter

Branch ID Number (BSB/SORT code) 032586

Account Number: 241085

Reference:- Your name

IMPORTANT:

1. Please do not pay any US\$ amounts into this A\$ account as the bank will automatically convert this into A\$ at the exchange rate of the day.
2. Please instruct your bank that all bank charges should not be deducted from the amount to be paid, thank you.

2. Credit Card Payments

We can accept credit card payments for Visa, Mastercard or AMEX directly from you **-If you wish to pay by credit card** – please request and complete our credit card authorisation form, and fax or scan back to us on: +61-2-6582 6834. (Please note that Visa & Mastercard incurs a 1.5% surcharge and AMEX 3.2%).

African Encounter

BOOKING FORM

ACCEPTANCE

I have read and understood the above Booking Terms and Conditions and accept the quoted itinerary for a total payment of:

_____ as agreed with African Encounter.

Name : _____

No of people travelling: _____

Address: _____

Contact tel & mobile numbers: _____

Email address: _____

Emergency Contact: Name _____ (next of kin or significant other)

Tel number(s) _____

IMPORTANT NOTICE: Completion and submission of this booking form is required before your safari can be confirmed and receipt of this form by our office will serve as confirmation that you have accepted the above Terms & Conditions without reservation.

Please sign and fax (or scan and email) to:

African Encounter
Fax: +61 2 6582 6834

ABN 57361655177 Licence No. 2TA5644