



TERMS & CONDITIONS – TOUR SERVICES (KENYA)

1. Company Information

These Terms & Conditions apply to all tours and services offered by **African Affarble Expeditions Ltd** (hereinafter referred to as “the Company”), a tour operator based in Kenya.

2. Booking & Confirmation

All bookings are subject to availability. A booking is only confirmed upon receipt of a deposit or full payment as specified by the Company. The Company reserves the right to decline any booking at its discretion.

3. Payment Policy

- A deposit (usually 30%–50%) is required to secure a booking.
 - Full payment must be made prior to the commencement of the tour (typically 7–30 days before departure).
 - Payments can be made via bank transfer, mobile money (e.g., M-Pesa), or other approved methods.
 - Prices are quoted in Kenya Shillings (KES) or USD and may be subject to change due to unforeseen circumstances (e.g., fuel increases, park fee adjustments, government taxes).
-

4. Cancellation Policy

- Cancellations must be made in writing (email or official communication).
 - Cancellation charges may apply as follows:
 - 30+ days before travel: Full refund less administrative fees
 - 15–29 days: 50% cancellation fee
 - 0–14 days: 100% cancellation fee (no refund)
 - Refunds will be processed within a reasonable timeframe and may exclude bank charges.
-



5. Amendments & Changes

- Any changes requested by the client (dates, accommodation, itinerary) are subject to availability and may incur additional charges.
 - The Company reserves the right to alter itineraries due to weather conditions, safety concerns, or other unforeseen circumstances.
-

6. Travel Documents & Requirements

Clients are responsible for:

- Valid passports (minimum 6 months validity)
 - Visas where required
 - Vaccinations and health certificates (e.g., Yellow Fever if applicable)
 - Travel insurance (strongly recommended)
-

7. Liability & Responsibility

- The Company acts as an agent for hotels, lodges, transport providers, and other service providers.
 - While every effort is made to ensure a safe and enjoyable experience, **African Affarble Expeditions Ltd** shall not be held liable for:
 - Loss, injury, or damage to personal property
 - Delays, accidents, or unforeseen events (force majeure)
 - Actions of third-party service providers
-

8. Travel Insurance

All clients are strongly advised to obtain comprehensive travel insurance covering:

- Trip cancellation
- Medical emergencies
- Personal belongings



- Evacuation and repatriation

9. Health & Safety

- Clients must disclose any medical conditions that may affect participation in the tour.
- The Company reserves the right to deny participation if a client's health condition poses a risk to themselves or others.

10. Conduct & Behavior

- Clients are expected to behave responsibly and respect local laws, cultures, wildlife, and environments.
- The Company reserves the right to remove any client from a tour without refund if their behavior is deemed unsafe or disruptive.

